



Presentación actualizada a partir del webinar público de diciembre de 2023
Updated presentation from public webinar in December 2023

alliance for grievance mechanisms in supply chains

Hello!

This presentation was conducted in December as a public webinar.

I'll be your guide through this presentation.

The slide deck is available in both, Spanish and English.

1. Bienvenidos! *Welcome!*

Bienvenidos and welcome to this public webinar presentation!

Orden del día

Agenda

1. Bienvenida
Welcome
2. Requisitos legales: ¿por qué la alianza appellando?
Legal requirements: Why the appellando alliance?
3. El piloto en España: ¿cómo participar?
The Spanish county pilot - how to participate?
4. Planes futuros: países y categorías de productos
Future plans: Countries and product categories
5. Preguntas y respuestas
Questions and Answers

Today, following the welcome, I'd like to discuss the legal requirements and the rationale behind the appellando alliance.

Thirdly, we'll delve into our country pilot in Spain, exploring how you can get involved and providing an overview of its objectives.







Finally, we'll touch upon future plans, including expansion to other countries and product categories. If you have any questions, feel free to send them to us at info@appellando.org

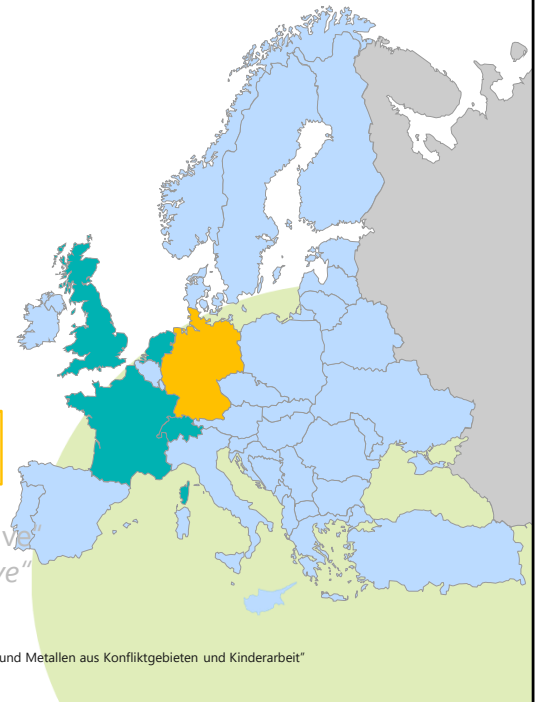
2. Requisitos legales: ¿por qué la alianza appellando? *Legal requirements: Why the appellando alliance?*

Why the appellando alliance?

2. Legislación sobre la diligencia debida en la cadena de suministro en Europa

Supply Chain Due Diligence Legislation in Europe

- | | | |
|------|---|---|
| 2015 |  | Reino Unido „Modern Slavery Act“ <i>United Kingdom „Modern Slavery Act“</i> |
| 2017 |  | Francia „Loi de vigilance“ <i>France „Loi de vigilance“</i> |
| 2019 |  | Países Bajos „Child labour due diligence law“ <i>Netherlands „Child labour due diligence law“</i> |
| 2022 |  | Suiza „VSoTr“ <i>Switzerland „VSoTr“</i> |
| 2023 |  | Alemania „Lieferkettensorgfaltspflichtengesetz“ <i>Germany „Lieferkettensorgfaltspflichtengesetz“</i> |
| 2025 |  | Europa „Corporate Sustainability Due Diligence Directive“ <i>Europe „Corporate Sustainability Due Diligence Directive“</i> |



The concept of due diligence legislation is not a recent development.

As early as 2015, the United Kingdom implemented the Modern Slavery Act, setting a precedent that was followed by France, the Netherlands, and Switzerland.

Subsequently, the German Supply Due Diligence Act (LkSG – Lieferkettensorgfaltspflichtengesetz) was enacted on January 1st, 2023. This legislative framework emphasizes the importance of companies ensuring responsible practices throughout their supply chains and underscores the global trend towards establishing regulations that promote ethical

and sustainable business conduct.

2. Requisitos legales - *Legal requirements*

Ley alemana de Debida Diligencia en las Cadenas de Suministro (LkSG)
Act on Corporate Due Diligence Obligations in Supply Chains (LkSG)

1. establecimiento de un sistema de gestión de riesgos (artículo 4, apartado 1)
establishment of a risk management system (§ 4 paragraph 1)
2. determinación de una responsabilidad interna (artículo 4, apartado 3)
determination of an in-house responsibility (§ 4 paragraph 3)
3. realización periódica de análisis de riesgos (artículo 5)
carrying out regular risk analyses (§ 5)
4. emitir una declaración política (artículo 6, apartado 2)
issuing a policy statement (§ 6 paragraph 2)
5. Establecimiento de las medidas de prevención en su propio ámbito empresarial (artículo 6, apartados 1 y 3) y frente a los proveedores directos (artículo 6, apartado 4)
anchoring prevention measures in its own business area (§ 6 paras. 1 and 3) and vis-à-vis direct suppliers (§ 6 paragraph 4)

What are the legal obligations outlined in the German Supply Chain Due Diligence Law?

Companies are required to meet several criteria in order to:

- establish a risk-based management system
- identify in-house responsibilities for this purpose and
- conduct regular risk analyses within both- their company and supply chain.
- issue a policy statement and solidify these commitments with preventive measures within their own business domain.

This extends not only to their direct suppliers but also

encompasses the inclusion of indirect suppliers in specific risk areas.

2. Requisitos legales - *Legal requirements*

Ley alemana de Debita Diligencia en las Cadenas de Suministro (LkSG)
Act on Corporate Due Diligence Obligations in Supply Chains (LkSG)

6. adopción de medidas correctivas (artículo 7, apartados 1 a 3)
taking corrective action (§ 7 paragraphs 1 to 3)

7. establecimiento de un procedimiento de reclamación (artículo 8)
establishment of a complaints procedure (§ 8)

8. aplicación de la diligencia debida en relación con los riesgos de los proveedores indirectos (artículo 9)
implementation of due diligence with regard to risks at indirect suppliers (§ 9)

9. documentación (artículo 10, apartado 1) e informes (artículo 10, apartado 2)
documentation (§ 10 paragraph 1) and reporting (§ 10 paragraph 2)

Companies need to implement corrective actions and establish a complaints procedure, which is the core focus of appellando.

This procedure is designed to cover not only direct suppliers but also indirect suppliers.

The implementation of due diligence concerning these risks at indirect suppliers has an impact in particular in the fruit and vegetable sector and companies are required to maintain regular documentation and reporting to the German government about these activities.

2. La LkSG y su contexto global - *The LkSG and its global context*

basadas en normas, pactos y convenios reconocidos internacionalmente
based on internationally recognized standards, pacts and conventions

- Normas laborales de la OIT (Organización Internacional del Trabajo)
ILO Labour Standards (International Labour Organization)
- Tratado Internacional sobre Derechos Civiles y Políticos
International Treaty (UNTC) on Civil and Political Rights
- Tratado Internacional sobre Derechos Económicos, Sociales y Culturales
International Treaty (UNTC) on Economic, Social and Cultural Rights
- Convenio de Minamata sobre el Mercurio
Minamata Convention on Mercury
- Convenio de Estocolmo sobre Contaminantes orgánicos Persistentes (Convenio COP)
Stockholm Convention on Persistent Organic Pollutants (POPs Convention)
- Convenio de Basilea sobre el control de los movimientos transfronterizos de los desechos peligrosos y su eliminación
Basel Convention on the Control of Transboundary Movements of Hazardous Wastes and their Disposal

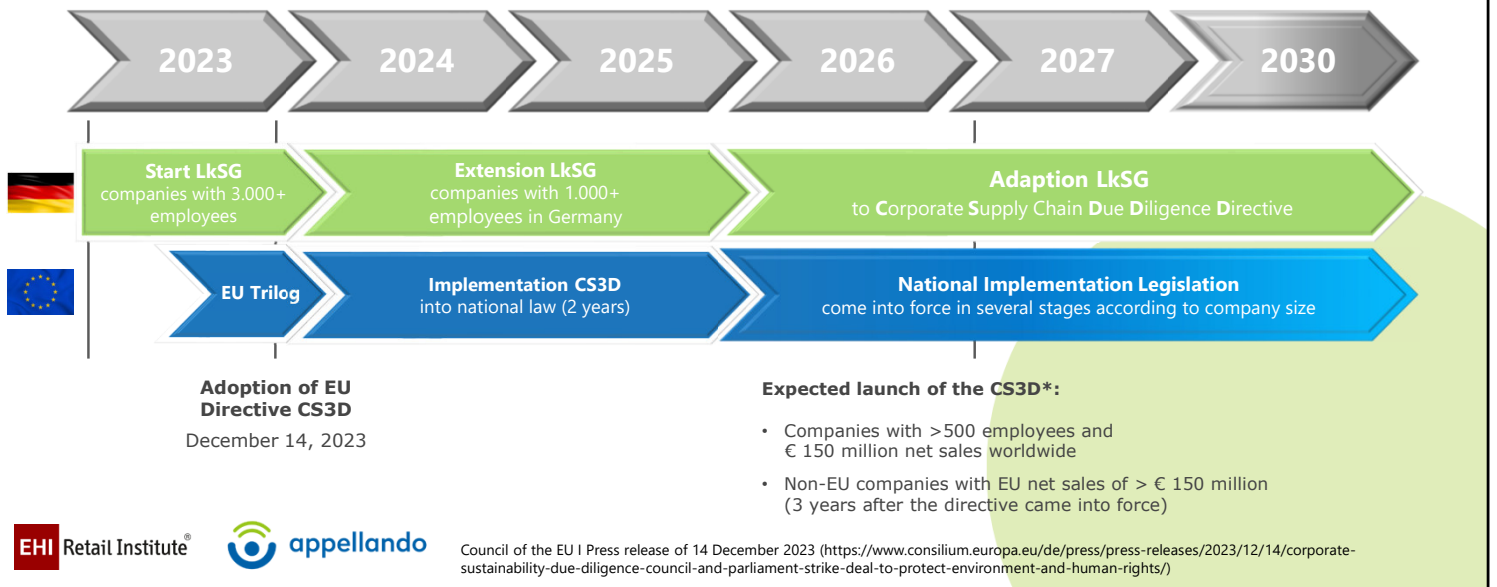
The parameters of the grievance mechanism as per German law are founded on various international core regulations, including those established by the International Labor Organization (ILO).

Additionally, certain United Nations conventions addressing highly toxic or hazardous chemicals are also incorporated.

These standards, agreements, and conventions, which address both human rights violations and environmental risks, collectively contribute to the safeguards provided by the German Supply Chain Due Diligence Act.

2. Requisitos legales - *Legal Preconditions*

Marco temporal EU CS3D y LkSG alemana - *Time table EU CS3D and German LkSG*



What lies ahead in this progression? Does it align with the broader movement? The German law came into force at the beginning of 2023 and initially applied to companies with 3,000 or more employees in Germany. However, as of January 1, 2024, the scope has expanded to encompass companies with 1000 employees or more in Germany as well.

The EU trilogue on the CS3D directive commenced last year and surprisingly, on December 14, almost ahead of schedule, the EU Commission, Parliament, and the Council of Member States reached consensus on a common position. Currently, these agreements are being translated into the new EU directive.

Upon adoption, there will be a two-year transition period for translation into national Member State legislation. Once ratified, the launch of the national implementation regulations depending on company size will be expected in early 2026 or 2027. Initially the legislation will be applicable to companies with 500 employees or more and 150 million net sales worldwide, there is also an obligation for non-EU companies with EU net sales exceeding 150 million.

Certain sectors, particularly agriculture and food, will have stricter requirements, applying to companies with only up to 250 employees. Once implemented, this directive will replace, adjust, and be integrated into the German Supply Chain Due Diligence Law. This is a natural progression, signifying that our current efforts will not only be adapted but also extended across the entirety of Europe.

3. El programa piloto nacional en España: ¿cómo participar? *The Spanish county pilot - how to participate?*

Why was Spain selected as the pilot for this initiative?

Spain stands out as one of the major exporting countries for fresh fruits and vegetables, particularly to German retailers.

Upon reviewing the past few years, predating media attention to specific issues, concerns have emerged that we aim to address. In response, retailers collectively made the decision to initiate a pilot program in fresh fruit and vegetables, starting with Spain.

3. La alianza appellando – *The appellando alliance*

Nuestra misión:
Mejor protección de
los derechos humanos
y el medio ambiente

*our mission: better
protection of human
rights and the
environment*

Desarrollamos un marco multilateral para armonizar mecanismos de reclamación en todo el mundo y organizar soluciones con nuestros socios, con el fin de ofrecer una mayor protección de los derechos humanos y el medio ambiente en las cadenas de suministro.

We establish a multi-stakeholder framework for harmonizing grievance mechanisms worldwide and organizing solutions with our partners to better protect human rights and the environment in supply chains.

Nuestra misión es asegurar que todos los trabajadores y trabajadoras y titulares de derechos puedan recibir ayuda a través de canales fiables.

Our mission is to ensure that every worker and rightsholder can find access to help through trusted channels.



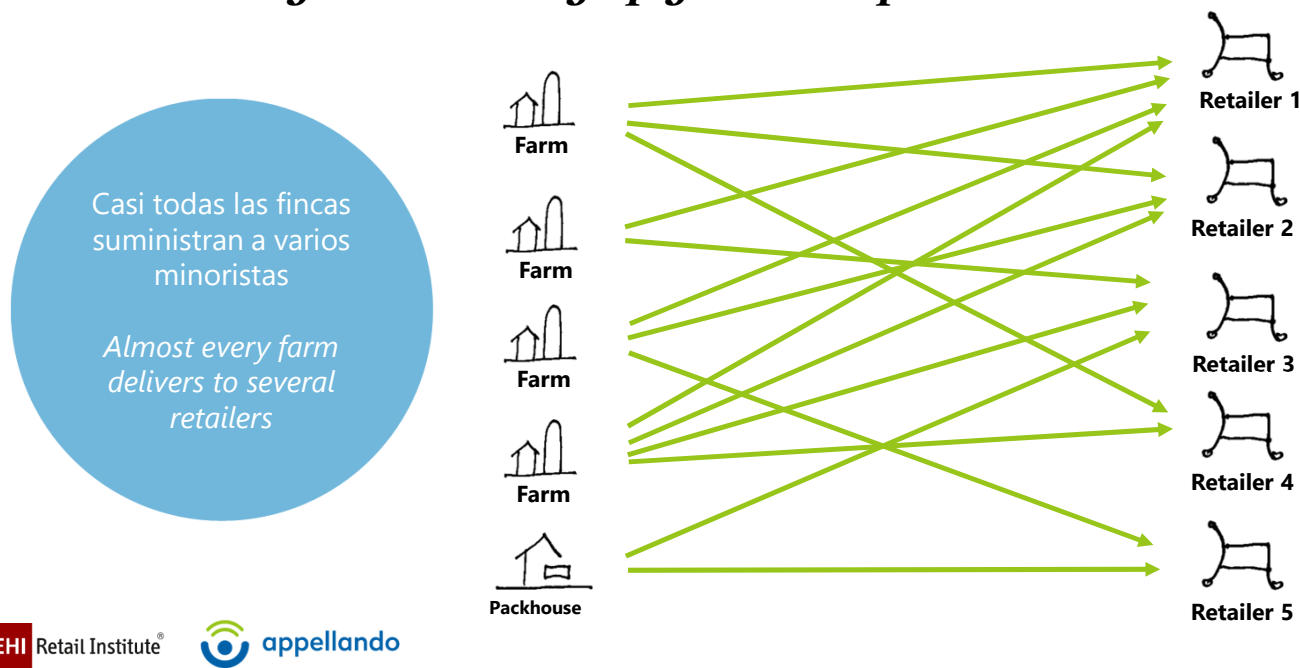
*y titulares de derechos

In 2022, as the implementation of the German act loomed, German and Swiss retailers approached the EHI Retail Institute as their members. Their objective was to collaborate on the creation of an alliance aimed at establishing a framework for grievance mechanisms. The concept of fostering collaboration across companies to collectively address grievance mechanisms is explicitly emphasized in the German act and is also present in the foreseen version of the European directive.

In partnership with the retailers featured on the slide, EHI has formed the appellando alliance with the goal of establishing a multi-stakeholder framework for sector-wide, harmonized grievance mechanisms potentially on a global

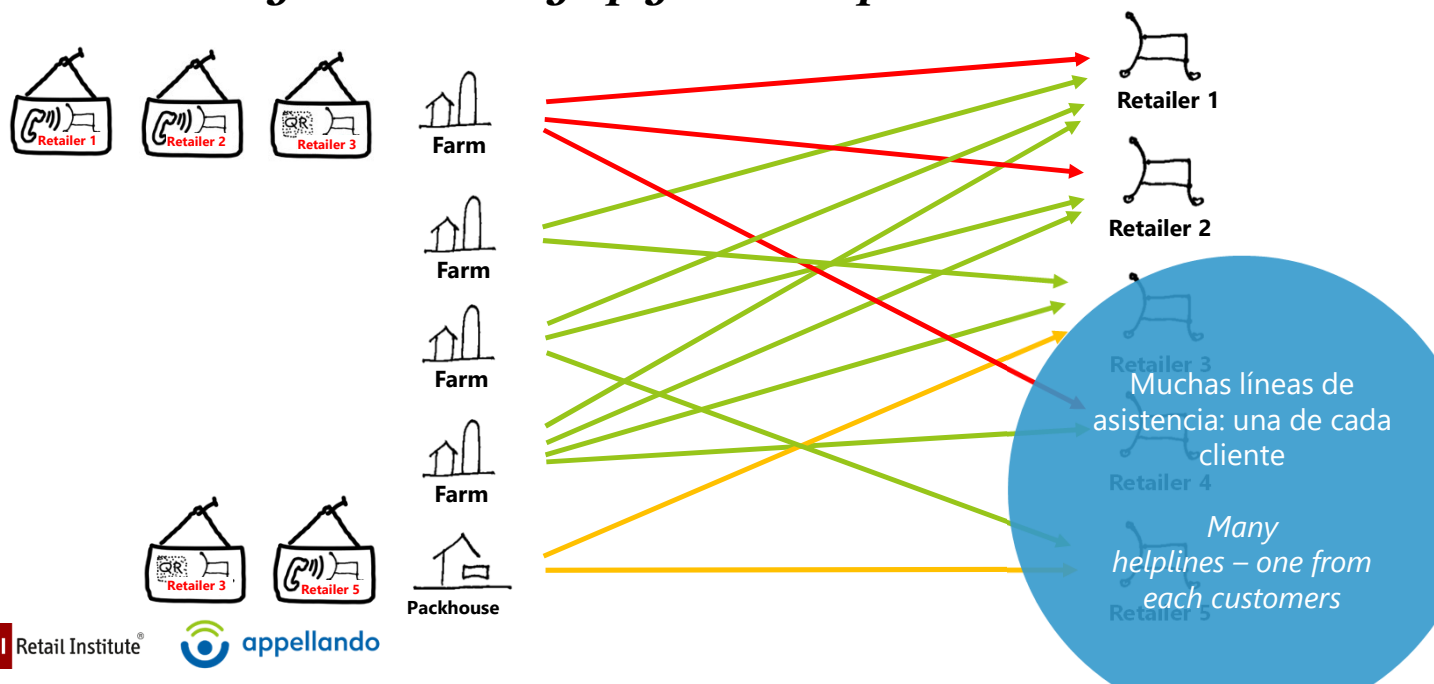
scale. The overarching aim is to create a system that ensures every worker and rights holder has access to assistance through trusted channels.

2. La dificultad para establecer procedimientos de reclamación - The challenge with setting up grievance procedures



Supply chains for retailers, especially in the realm of fresh fruits and vegetables, extending up to primary production involving farmers and workers, are inherently intricate. Frequently, individual farms distribute their products through multiple intermediate suppliers, and cater to more than one retailer in both Germany and Europe throughout the year. This complexity poses challenges in implementing grievance mechanisms tailored to individual retailers.

2. La dificultad para establecer procedimientos de reclamación - The challenge with setting up grievance procedures

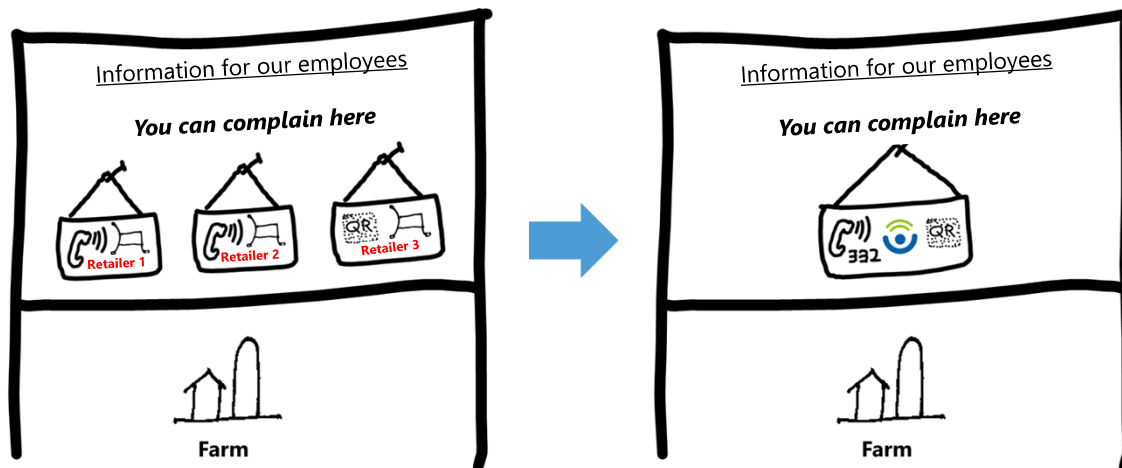


On the left side of this slide, the current scenario is depicted.

If each of the three retailers were to establish separate helplines on one farm, each with its own unique contact information, it could potentially create confusion for the workers on the farm.

2. El enfoque de la solución - The solution approach

Canales uniformes de reclamación - *Uniform complaint channels*



In contrast, the appellando concept, illustrated on the right side of the slide, aims to consolidate these various helplines into a unified appellando-branded channel.

This channel could take the form of a telephone number, a QR code, a WhatsApp line, or even be managed by a dedicated person.

The overarching goal and approach of appellando is to streamline and con-solidate the numerous disparate call numbers or helplines currently in use.

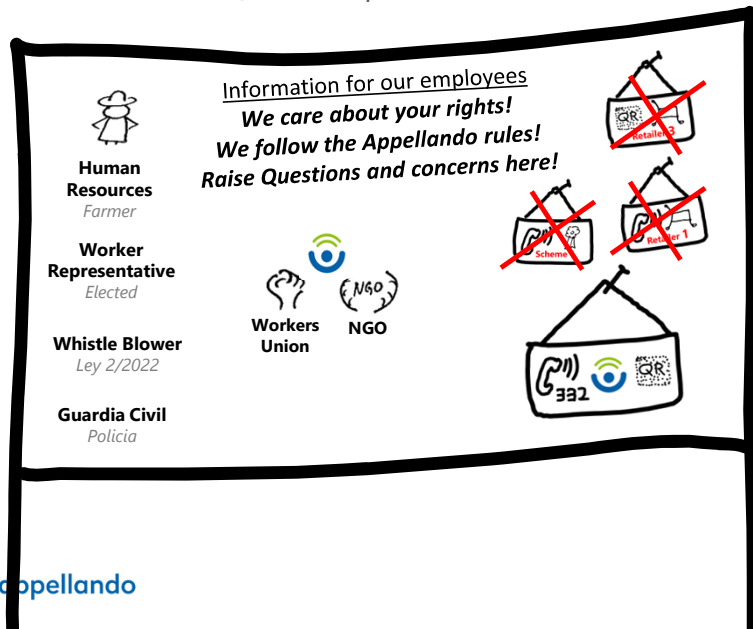
Our objective is to establish a single, branded appellando helpline for each farm, or at the very least, to reduce the number of helplines while ensuring that

they carry the appellando quality mark.

This mark symbolizes trust not only for the workers but also for the farmers, growers, and packers involved in the agricultural supply chain.

2. La «solución multicapa» - *The „Multi-Layer Solution“ approach*

appellando como marco y canal de reclamaciones «integral»
appellando as framework and „overflow“ complaint channel



There are already various avenues for workers to express suggestions or grievances on a farm. They can approach the human resources department, communicate with their designated worker representative, use the whistleblower hotline established in accordance with EU directives to report violations of farm-related legislation, or seek assistance by Guardia Civil in case of criminal offenses, Spain's police force. Furthermore, there might be a workers' union they can reach out to - particularly in packing houses.

In the absence of the appellando system, there may be a certification system with a complaint procedure. In this specific case, two retailers serving the farm's customers have communicated their individual contact numbers for

grievances. The multitude of customer line options available can create confusion among workers regarding the appropriate channel for raising a complaint.

Our goal is to simplify this process by merging the three customer lines and introducing a single, unified approach with multilingual support.

This will ensure that workers have a straightforward and easy accessible means of lodging their concerns, with the confidence that their voices will be acknowledged and addressed.

We will also collaborate with local non-governmental organizations that support the appellando system to further reinforce this mechanism.

3. La alianza appellando - *The appellando alliance*

Nuestra
declaración

our
declaration

1. Respetar las normas internacionales sobre una Conducta Empresarial Responsable
Respect International Standards on Responsible Business Conduct

2. Respetar la legislación nacional
Respect National Legislation

3. Garantizar una fuerte implicación de los trabajadores *)
Ensure Strong Involvement of Rightsholders

4. Aumentar la transparencia y la accesibilidad de las líneas de ayuda para los trabajadores *)
Increase transparency and Accessibility of Help Lines for Rightsholders

The appellando alliance is guided by a comprehensive declaration comprising eight key commitments, as illustrated on this slide.

A more in-depth explanation for each commitment is available on the appellando website.

The appellando declaration references international standards, rules, and principles, incorporating key guidelines such as the UN's recommendations on sustainable supply chains and ILO requirements, while also respecting national laws.

3. La alianza appellando - *The appellando alliance*

Nuestra
declaración

our
declaration

5. Colaborar entre Gobiernos, empresas y sociedad civil

Collaborate between Governments, Businesses and Civil Society

6. Colaborar entre empresas, sectores y sistemas

Collaborate across Businesses, Sectors and Systems

7. Cumplir el Reglamento Europeo de Protección de Datos

Comply with the European General Data Protection Regulation

8. Informar del progreso

Report on Progress

Partners within the alliance are dedicated to adhering to the highest regulations, be they at the national level or in alignment with the respective United Nations ILO standards. Central to the alliance's activities is the principle of placing rights holders at the core, fostering extensive collaboration across diverse stakeholders, encompassing both business and civil society. The appellando approach is designed to be sector-wide and may extend its influence even across multiple sectors.

3. La alianza appellando – *The appellando alliance*

Firmantes de la declaración en el sitio web - *Signatories of the declaration on the website*

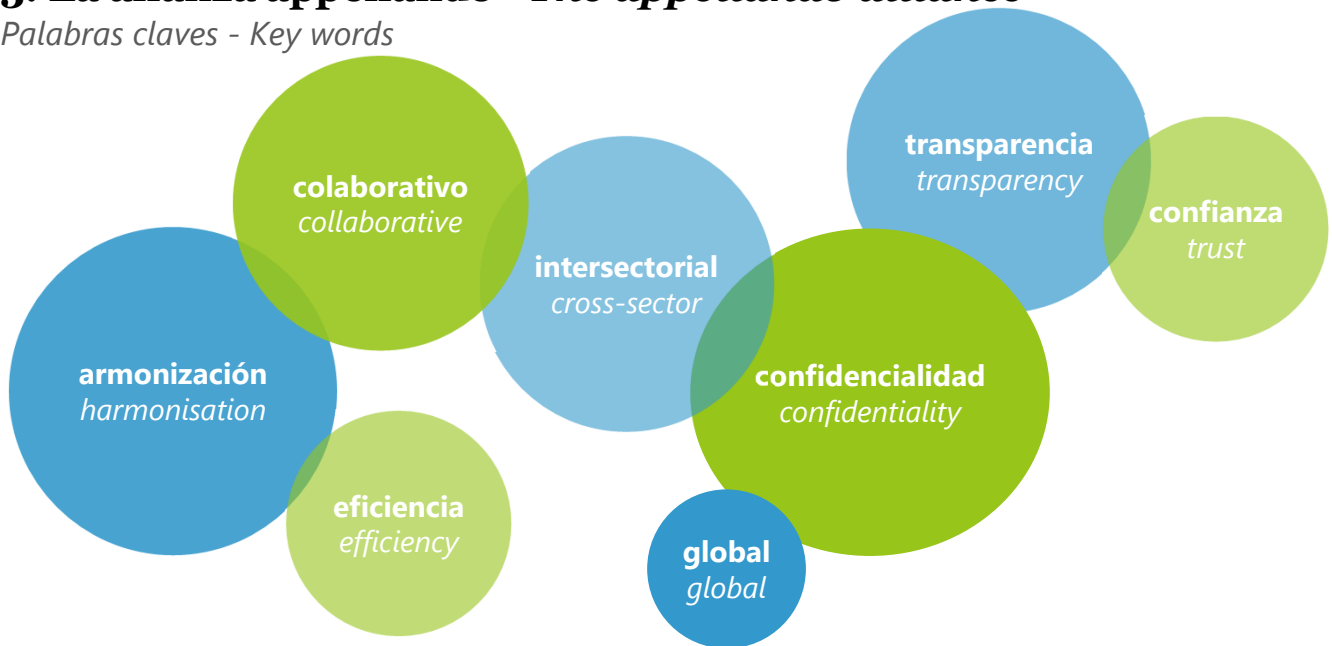


On this slide, as well as on the appellando website "www.appellando.org," the dedicated partners and supporters who have endorsed the appellando declaration are prominently featured.

This diverse group includes suppliers, non-governmental organizations (NGOs), technical organizations, institutions, technology providers and producer groups.

3. La alianza appellando - *The appellando alliance*

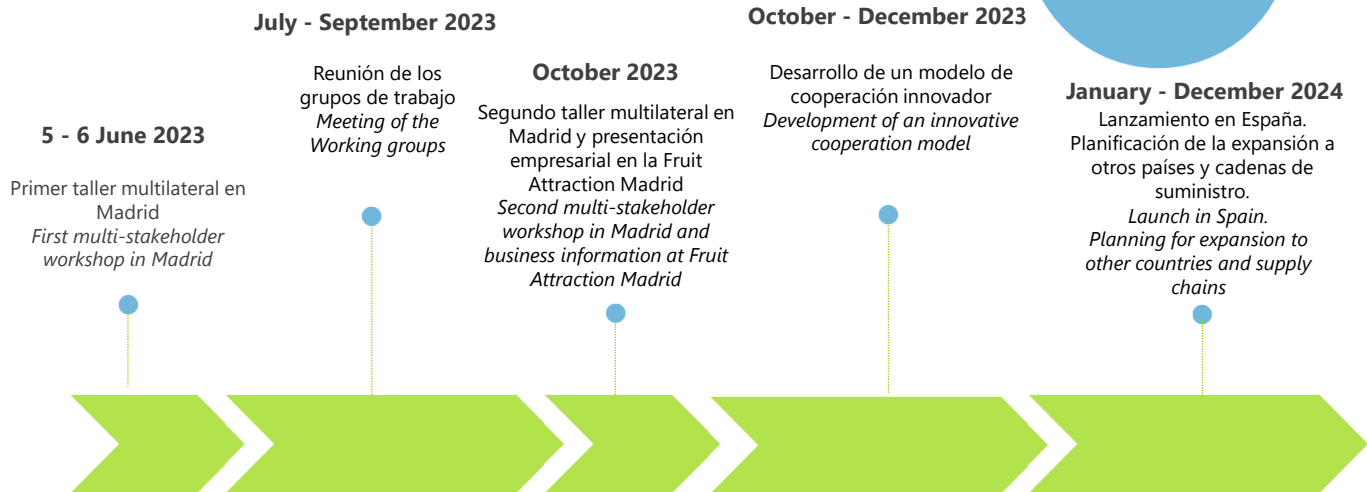
Palabras claves - Key words



This slide encapsulates the main characteristics and vital keywords that define the alliance, reflecting the key elements of the approach and principles.

3. El plan de trabajo - *The work plan*

Nuestros hitos
Our milestones



Following a series of online workshops with the retailers, the first multi-stakeholder workshop took place in Madrid in June 2023.

The first day engaged suppliers and retailers, while the second day included the active participation of civil society, NGOs, and trade unions. The participants collectively established eight working groups, conducting bi-weekly, two-hour online meetings from July to September, working towards formulating a unified approach for the second multi-stakeholder workshop held in Madrid in October.

Following the second workshop, the initiative was publicly introduced at Fruit Attraction, marking the first event aimed at explaining the project to a wider audience.

From October to December 2023, the project facilitated a series of three-week update meetings for the working groups to review the handbook and project proposal.

The subsequent phase, from January to March 2024, will witness the project's preparation to go live in Spain. The overarching goal is to cover the entire country, targeting the involvement of 50% of farms supplying the participating retailers in the appellando pilot.

3. Talleres multilaterales en Madrid

Multi-stakeholder workshops in Madrid

Junio y octubre 23



The photographs capture the participants of the multi-stakeholder workshops held in Madrid in June and October 2023.

3. Diálogos con ONG y sindicatos sociales y medioambientales *Dialogues with social and environmental NGOs and trade unions*



CCOO Industria (sindicato)



Taller con ONG sociales en Huelva
Workshop with social NGOs in Huelva



WWF y otros en Doñana
WWF and others in Doñana



In October, Kristian Moeller embarked on a journey through primary Spanish production regions, commencing in Valencia and traversing through Murcia and Almería to Huelva.

During this trip, he engaged in bilateral meetings and facilitated social and environmental focus group workshops. The comprehensive travel report can be accessed on the appellando website.

3. Desarrollo de un mecanismo de reclamación para todo el sector *Development of an industry-wide complaints mechanism*

Con 8 grupos de trabajo - *With 8 working groups*

- Aspectos jurídicos, p.ej. la Ley de Protección de los Denunciantes
Legal aspects - e.g. Whistleblower Protection Law
- Gobernanza
Governance
- Análisis de necesidad – empleados*)
*Needs analysis - employees *)*
- Transparencia y trazabilidad
Transparency and traceability
- Protocolo – Procedimiento de tramitación de reclamaciones
Protocol - Complaints Handling Procedure
- Comunicación y publicidad
Communication and advertising
- Investigation
Investigación
- Medidas preventivas y correctivas
Prevention and remedial measures



76 online
meetings in 139
hours,
> 400 hours
LEH
participation

These are the eight working groups that saw active participation from all interested stakeholders:

- Retailers demonstrated robust engagement
- Contributing over 400 hours to the group meetings
- In total, 76 online meetings, amounting to more than 139 hours, were conducted
- The outcomes of each working group have been made accessible through a shared TEAMS channel

3. Los participantes de los grupos de trabajo ***The participants of the working groups***

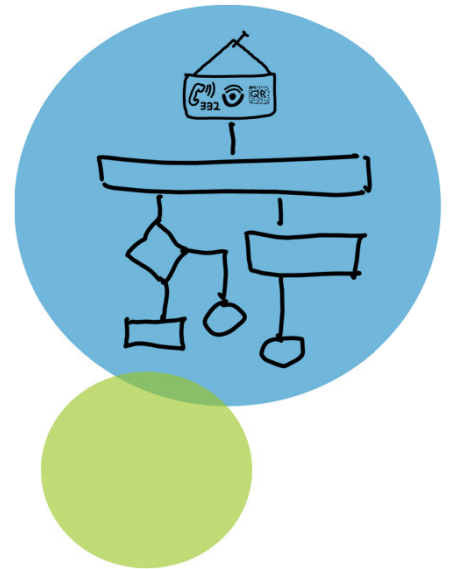
Albenfruit, ALDI Nord, ALDI SOUTH, Alianza por la Solidaridad-ActionAid, Almería Acoge, Anecoop, AskYourTeam, ASNUCI, Campiña Verde, CCOO, Coexphal, CONVIVE - Fundación Cepaim, Dole plc, Driscoll's, ETI UK, Eurogroup España Frutas y Verduras, FOROS DE COMERCIO ÉTICO, Greenyard Fresh Spain, Hanse Lutra, Huelva Acoge, Issara Institute, Jornaleras de Huelva en Lucha, Kaufland, Lidl, Markant, OLAM, Oxfam Intermón, Quality & Adviser, SanLucar Fruit, The Remedy Project, REWE, Ulula

This slide provides an overview of the organizations that have participated in various events, including both online and physical meetings, at least once.

3. Protocolo acordado - *Agreed Protocol*

Procedimiento de gestión de reclamaciones - *Complaints handling procedure*

- Definición de pasos y de ciclo de comunicación
Defined steps and loops
- Definición de casos y priorización
Defined cases and prioritization
- Derechos de acceso a los datos y normas de comunicación
Data access rights and communication rules
- Plazos máximos permitidos
Allowed maximum timing
- Funciones y responsabilidades definidas
Defined roles and responsibilities
- Normas de transparencia y trazabilidad
Rules for transparency and traceability
- Normas de escalado
Escalation rules
- Mecanismo de feedback
Feedback mechanism



We reached a consensus on:

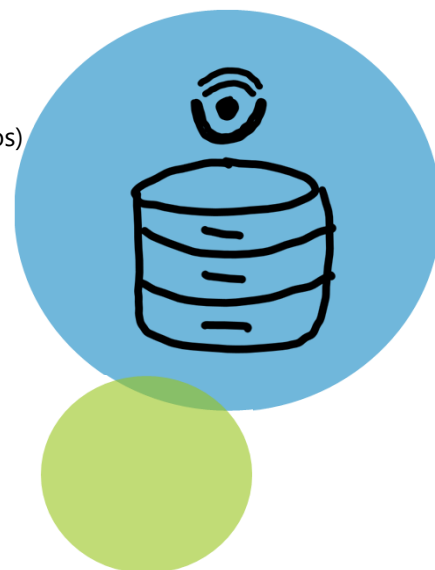
- the fundamental principles of a protocol
- encompassing the definition of steps, cases, and their prioritization, which included outlining data access rights, communication rules
- allowable timeframes for specific steps in the process, as well as
- defining the roles and responsibilities of various stakeholders.
- rules pertaining to transparency, traceability, and confidentiality were also established
- addressing the escalation process, determining when a certain step should transition from one

- priority level to another and
- the feedback mechanism was outlined to enhance the system with each transaction, ensuring continuous improvement

3. Registro de participantes en el sistema appellando - *appellando System Participant Registry*

ID única y datos básicos - *Unique ID and Core Data*

- Utilización de los identificadores existentes (GS1)
Using existing IDs (GS1)
- Datos de contacto de las personas responsables (RRHH y Protección de Datos)
Contact details of responsible persons (HR and Data Protection)
- Conexión con otras normas
Link to other standards
- Gestión de derechos de acceso
Access rights management
- Gestión de credenciales verificables (monedero electrónico)
Verifiable Credentials management (Electronic Wallet)
- El registro básico será gratuito para todos (excepto para los usuarios)
Core registration will be free of charge for all (other than the Users)



In terms of data management, we emphasized the need to employ farmer and operator identification to ensure clarity regarding participants in the appellando initiative.

There exists a minimum requirement for details that we aim to capture, enabling us to engage with stakeholders on topics such as human rights and data protection.

We also emphasized the connection to other standards and certification systems, along with a broader access rights management framework.

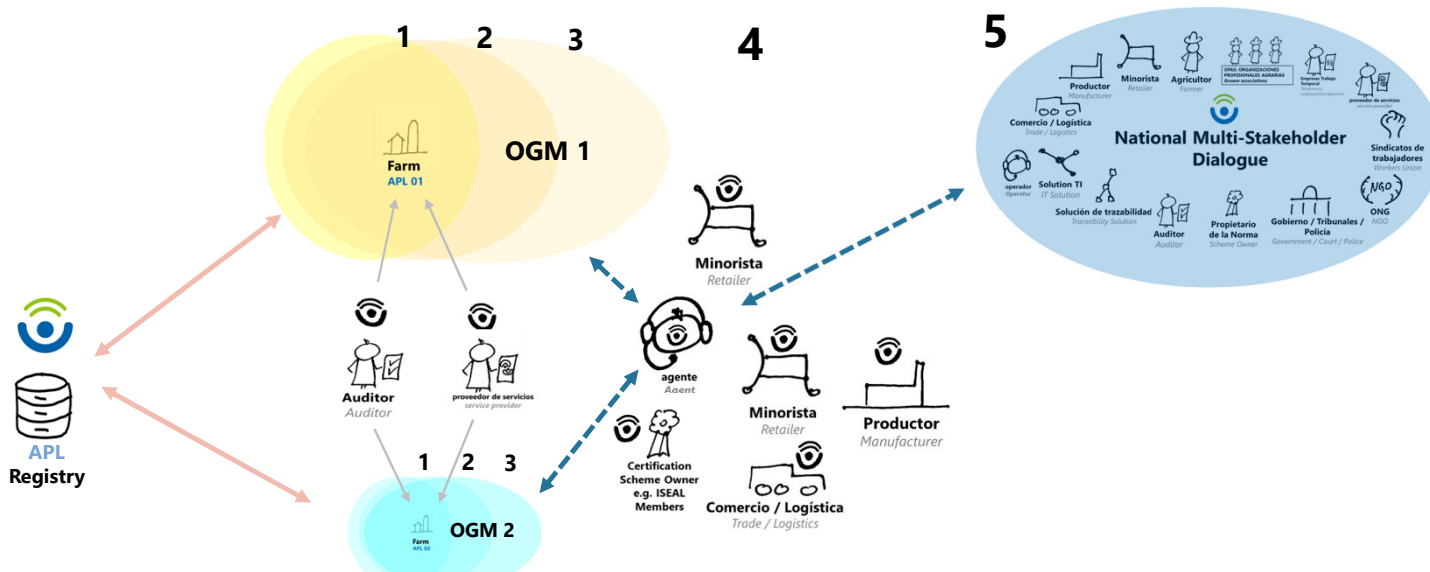
Decisions were made on who should be informed about a complaint, who should not, and within what timeframe, addressing the handling of such sensitive

information.

Exploring innovative avenues, we are considering the use of new technologies like verifiable credentials, integrated into a management system resembling electronic wallets. This technology has been under discussion within the European Union. A fundamental principle for farmer participation is the establishment of a core registration, which should be free of charge. The potential introduction of additional service packages remains under discussion.

3. Propuesta: 5 niveles de escalado - Proposal: 5 Levels of Escalation

Múltiples mecanismos locales de recurso - Multiple local remedy mechanisms



Revisiting the process, our vision includes the establishment of a general registry. While it is unlikely to be just a centralized database, it will serve as a pivotal link to farms. Farms, in turn, have the option to choose their operational grievance mechanisms “OGM” from the appellando pool.

Simultaneously, we are working towards developing a pool of inspectors, auditors, investigators, and organizations that contribute to the remediation process. This shared pool shall be utilized jointly. In the initial three remedy levels, the OGMs shall aim to resolve grievance cases with the support of committees of experts from NGOs, trade unions, and others. Beginning remedy level 4, appellando supply chain stakeholders

come into play. Buying companies, such as retailers, larger manufacturers, and traders and standard owners, get together to collaboratively address and resolve significant issues on certain farms that couldn't be resolved through local mechanisms.

In cases of systemic issues or matters at a national level, we explore avenues to address and resolve them. This might involve engaging in projects to encourage political change or other adjustments. The overarching goal is to deal with such systemic issues in a National Multi-Stakeholder Dialogue, involving all alliance partners and supporters.

3. Colaboración multilateral - *Multi-stakeholder collaboration*

¿Cómo pueden participar activamente en la iniciativa las partes interesadas, incluidos los sindicatos? *How can stakeholders, including trade unions, be actively engaged in the initiative?*

1. Firmar la declaración para ser un colaborador
Sign Declaration and become Supporter



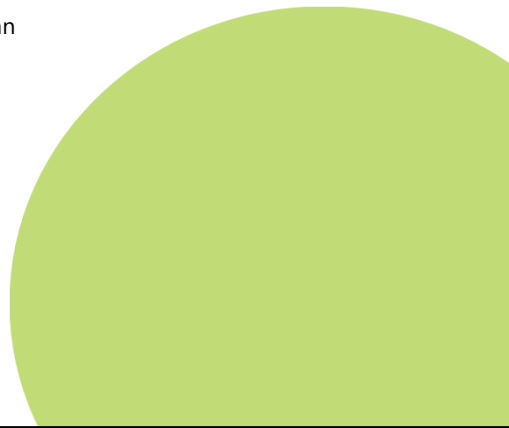
2. Unirse a grupo(s) de trabajo
Join working group(s)

3. Animar a las "partes interesadas asociadas" locales e internacionales a que se unan
Encourage local and international "partner stakeholders" to join

4. Unirse al comité de expertos en partes interesadas
Join respective Stakeholder Expert Committee

5. Unirse al diálogo nacional multilateral
Join National Multi-Stakeholder Dialogue

6. Participar en el lanzamiento del programa piloto español
Participate in Spanish Pilot Launch



To actively participate, you can sign the declaration and express your support by visiting our website, www.appellando.org.

Once you've signed, you are welcome to join working groups, advocate for the involvement of local and international partners and stakeholders, and later engage in the relevant stakeholder expert committees and groups. This participation framework contributes to our governance structure, which subsequently reports to our future global Advisory Board.

You have the opportunity to be part of our national multi-stakeholder dialogue in Spain, specifically focused on addressing systemic issues related to national rules and

adaptations. Furthermore, you can directly participate in the scheduled launch of the Spanish pilot, set to commence this year. Your involvement is crucial in collectively driving positive change within the appellando initiative.

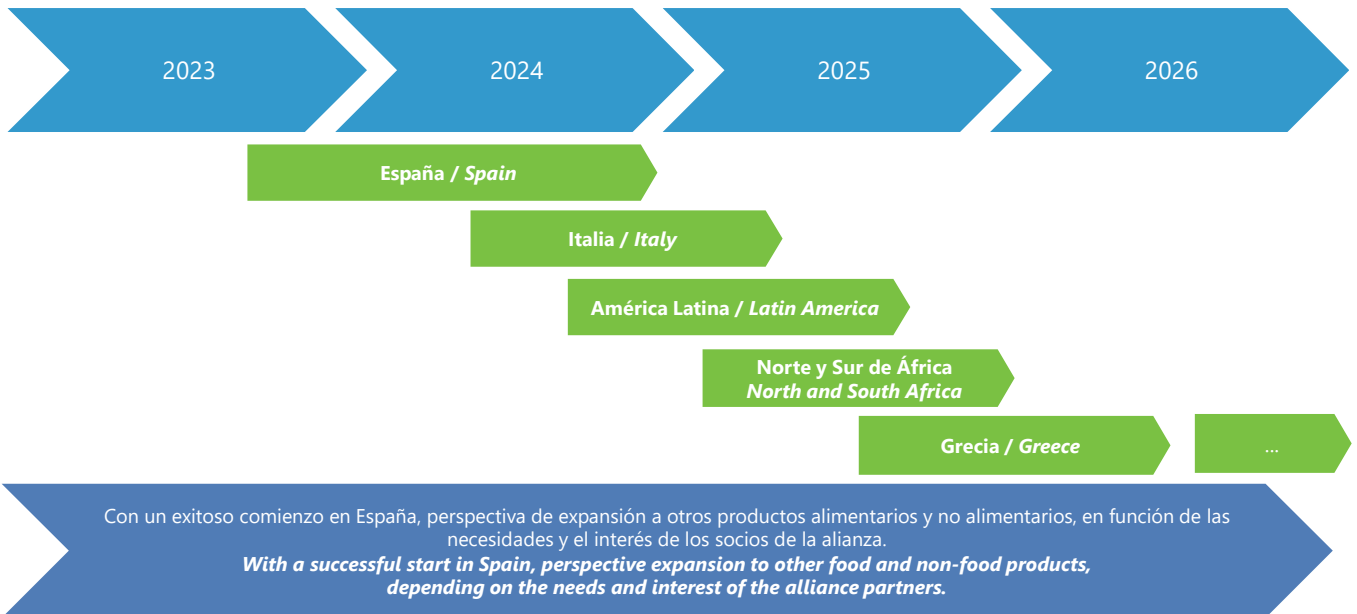
4. Planes de futuro: oáises y categorías de productos

Future plans: Countries and product categories

Moving forward, what steps can we take to advance this initiative?

4. Perspectiva

Outlook



This perspective underscores the alliance's ambitious objectives to extend the appellando system beyond Spain.

After a **successful** pilot **start** in Spain, the alliance intends to introduce a similar mechanism in Italy, initiating with roundtable discussions to assess its viability.

The subsequent phase envisions broadening the system's reach to include Latin America, South and North Africa, and Greece. Moreover, once the model has been proven successful, an expansion to other food and non-food products might be considered,

depending on the need and interests of alliance partners.

4. Líneas de asistencia fiables con acceso a soluciones eficaces respaldadas por una alianza global de la cadena de suministro

Trusted help lines with access to effective remedy supported by a global supply chain alliance

Propuesta de valor única para los socios y colaboradores de la alianza appellando

Unique Value Proposition for appellando alliance partners and supporters

- Las empresas participantes pueden **demonstrar que cumplen la Ley alemana de Debida Diligencia en las Cadenas de Suministro (LkSG)** (y posteriormente la Directiva comunitaria CSDDD) en lo que respecta a los esfuerzos razonables para desarrollar y aplicar mecanismos de reclamación y reparación efectiva en sus cadenas de suministro
*Participating companies can **demonstrate compliance with German Supply Chain Due Diligence Law LkSG** (and later with **EU CSDDD**) with respect to reasonable efforts to develop and implement grievance mechanisms and effective remedy in their supply chains*
- Los titulares de derechos, en particular los grupos vulnerables, en las cadenas de suministro de los socios de la alianza appellando
Rightholders, in particular vulnerable groups, in supply chains of appellando alliance partners
 - se les ofrecen opciones de **canales de ayuda fiables e independientes** que siguen los principios rectores de la ONU
*are offered choices of **trusted and independent channels for help** that follow UN guiding principles*
 - y estarán **conectados a una alianza mundial única de compradores** y otras partes interesadas para ofrecer acceso a acciones correctivas eficaces y medidas preventivas
*and will be **connected to a unique global alliance of buyers** and other stakeholders to offer access to effective remedy and preventative measures*

At its core, appellando's distinctive value proposition is built around the benefits it extends to its alliance partners & supporters.

For participating companies, appellando shall provide a transparent avenue to showcase compliance with the German Supply Chain Due Diligence Law (LkSG) and, in the future, with the Euro-pean Corporate Sustainability Due Diligence Directive (CSDD).

This compliance shall specifically be tied to the effective implementation of grievance mechanisms and remedies throughout their supply chains.

For rights holders, particularly those in vulnerable groups, appellando intends to offer a reliable and impartial

platform for voicing concerns and seeking redress for human rights and environmental violations. These channels shall align closely with the UN Guiding Principles on Business and Human Rights and the OECD Guidelines for Multi-national Enterprises. Furthermore, appellando`s vision is to connect rights holders to a unique global alliance of buyers, ensuring that their voices resonate and receive attention on a broader scale.

4. Líneas de asistencia fiables con acceso a soluciones eficaces respaldadas por una alianza global de la cadena de suministro

Trusted help lines with access to effective remedy supported by a global supply chain alliance

Propuesta de valor única para los socios y colaboradores de la alianza appellando
Unique Value Proposition for appellando alliance partners and supporters

- Los mecanismos operativos pueden **centrarse localmente** en estructuras eficaces de reclamación y reparación, y beneficiarse del alcance de **la red mundial de alianzas**, reduciendo así la duplicación y aumentando la eficacia
*Operational mechanisms can **focus locally** on effective grievance and remediation structures, and benefit from the outreach into the **global alliance network**, hereby reducing duplication and increasing efficiencies*
- Las empresas y las organizaciones de la sociedad civil y gubernamentales, así como el mundo académico, forman una **asociación multilateral global** con potencial para abordar cuestiones sistémicas relativas a los derechos humanos y los riesgos medioambientales en las cadenas de suministro
*Businesses and civil society and governmental organizations as well as academia form a global **multi-actor partnership** with the potential to address systemic issues concerning human rights and environmental risks in supply chains*

Furthermore, appellando will offer a valuable proposition for existing grievance mechanism operators. They should be able to leverage the appellando network to extend their reach and enhance the effectiveness of their grievance and remediation processes. This collaboration shall promise to eliminate duplication and streamline operations, allowing operators to focus on their local expertise while benefiting from appellando's global reach.

Finally, appellando opens doors for multi-stakeholder collaboration, enabling a wide range of actors, including businesses, civil society organizations, government bodies, and academia, to join forces in

tackling systemic human rights and environmental issues within supply chains. This collective approach fosters a more comprehensive and impactful response to these challenges.



**Presentación actualizada del seminario
web público de diciembre de 2023**

*Updated presentation from public webinar
in December 2023*

**alliance for grievance mechanisms
in supply chains**

This concludes the public webinar held on December 5th. We have updated the information with additional slides through mid January, incorporating numerical data and welcoming new supporters.

Should you have any inquiries, please feel free to email us at info@appellando.org. We are committed to addressing your questions and are currently working on developing a Frequently Asked Questions (FAQ) document, along with all the necessary documents for publication.

Thank you very much for your attention!

Disclaimer:

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